

Texas Notice For Filing A Complaint

The Bank of River Oaks is chartered under the laws of the State of Texas and by state law is subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against the The Bank of River Oaks should contact the Texas Department of Banking.

The Bank of River Oaks also engages in the money transmission and/or currency exchange business as an authorized delegate of Travelex Currency Services, Inc. under Chapter 151 of the Texas Finance Code. If you have a complaint, first contact the consumer assistance division of **Travelex Currency Services, Inc** at **1-800-622-5058**, if you still have an unresolved complaint regarding the company's money transmission or currency exchange activity, please direct your complaint the Texas Department of Banking.

Consumers/customers may file complaints with the Texas Department of Banking by contacting the Department through one of the means indicated below:

In Person or U.S. Mail.....	Texas Department of Banking 2601 North Lamar Boulevard Suite 300 Austin, TX 78705-4294
Telephone Number.....	1-877/276-5554 (toll free)
Fax Number.....	512/475-1313
E-mail Address.....	consumer.complaints@dob.texas.gov
Website Address.....	www.dob.texas.gov.